

LAMBGATES HEALTH CENTRE (LHC)

PATIENT GROUP ANNUAL REPORT 2016-2017

During the past year, members of the group have attended meetings about Tameside and Glossop Care Together, Social Care + Patient Activation, Social Prescribing and MIND.

A PG member attended the Annual Practice meeting regarding Complaints and a meeting with Boots Chemist Hadfield to offer a patient perspective.

The Patient Group invited Val Cochrane, the Community Paramedic to a meeting where she explained the many complexities of her role. The PG is currently embarking on supporting Val to secure this position for the future. The group was also introduced to Margaret Booth, the Paramedic Practitioner who is providing a new service to both patients and the practice by triaging some home visits.

The group supported the Glossop Volunteer Bureau in their efforts to secure funding from Derbyshire County Council to improve the wellbeing of the Glossopdale community. This has been achieved until 2018.

We were asked to review and were able to contribute to the formulation of a letter intended for patients requesting unnecessary home visits.

We hosted a 'Coffee Morning' on Flu Day which assisted the practice to raise money for the MacMillan trust. A similar 'Tea +Talk' morning was hosted to introduce patients to the Glossop Volunteer Bureau and the services it provides.

The PG has maintained connections with Healthwatch Tameside, the Glossopdale Patient Locality Group and the Tameside and Glossop Patient Network.

We currently have 23 members in total, 15 of whom are 'virtual members'.

Secretary: Gail Searle gail.searle@btinternet.com

Chair: Chris Godwin chrisiguk@yahoo.co.uk