

LAMBGATES HEALTH CENTRE (LHC)

PATIENT GROUP MEETING (A.G.M.)

Wednesday 5th June 2019

In Attendance: Chris Godwin (CG) Gail Searle (GS) Keith Pickup (KP) Maureen Hunter (MH)

Sharon Snape (SS) Martha Pegg (MP) Eleanor Thornally (ET)

1. Elections/Annual Report/Future meetings

Chris and Gail were re-elected into positions of Chair + Secretary.

The Annual Report was accepted as a reflection of how the Patient Group wishes to work with the Practice.

It was agreed to hold the meetings every 6 weeks alternating between evening and afternoon. Future dates/times listed at end.

2. Minutes + Matters Arising

Gail (GS) will enquire at the next GPNG meeting if we can have a representative at the High Peak Patient Network. (We do have representation at the Tameside + Glossop Patient Network).

Minutes Accepted

3. Surgery Update

Staff now have name badges.

Dr Albert will be leaving in August and will be replaced by Junior Doctors

Charlotte Trail and David Bloomfield. FY2 Dr Georgia Scott will also be

leaving in August. Physician Associate Graduate, Fatima will join LHC for 8

weeks seeing patients under supervision. Amber Woodruff, medical student arrives on Monday 10th June.

Eleanor, formally an apprentice, is now a permanent member of the reception staff and new apprentice Katie McGuigan will be starting.

A lot of patients are now using the answer machine facility to cancel

appointments, which is appreciated.

Encouragement to use the on-line service is ongoing.

Kath, a Wellbeing Connector will be in the Waiting Room each Friday morning for a few weeks promoting Healthy Breakfasts.

4. Glossopdale Patient Neighbourhood Group Update

Dr. Veena Jah (Manor House) has been elected as the Clinical Director of the Glossopdale Primary Care Network. Dr Jah has agreed to meet with the GPNG twice a year.

As part of the PPG Awareness week 10-14th June, a piece has been submitted to the Glossop Chronicle listing contact addresses for each of the PPGs in the area.

The GPNG has raised concerns with the Tameside + Glossop Strategic Commission board over the lack of representation for Glossop.

It has conveyed its disappointment in The Bureau's out of date directory of voluntary organisations and activities.

Preparation for the next Wellbeing Event, Bradbury House Glossop, Saturday 6th July 10-2pm is going well with many contributors signed up. It would be much appreciated if LHC Patient Group members could come along and help out, even if for a short time.

5. Suggestion Box

A message was left by a patient pointing out the lack of seating with arms in the waiting room making it difficult for those with mobility issues. Sharon (SS) agreed and will look into purchasing some.

6. PPG Awareness Week (10-14th June)

Eleanor has compiled a brilliant leaflet promoting the PG and includes a patient survey. Members have agreed to attend the surgery during the week to hand out the leaflets. **If anyone who wasn't at the meeting would be able to spare any time to give out some leaflets, please get in touch.**

7. Any Other Business

LHC is looking to improve its COPD diagnosis rate even though it already exceeds the recommended figure. It intends allocating 2 dates for suitable patients to be tested. The PG along with staff compiled suitable text to send out.

Chris Godwin (Chair) Gail Searle (Secretary) lambgatesppg@gmail.com

Future Meeting Dates:

Tuesday 13th August 5.30-7pm

Wednesday 25th September 2-4pm

Tuesday 5th November 5.30-7pm

Wednesday 18th December 2-4pm

Tuesday 28th January 5.30-7pm

Wednesday 11th March 2-4pm

Tuesday 21st April 5.30-7pm

Wednesday 3rd June 2-4pm (AGM)

